

This is the final peer-reviewed accepted manuscript of:

Sultan-Taïeb, H., Villotti, P., Berbiche, D., Dewa, C. S., Desjardins, É., Fraccaroli, F., Zaniboni, S., Mazaniello-Chézol, M., Lecomte, T., Durand, M.-J., & Corbière, M. (2019). Can social firms contribute to alleviating the economic burden of psychiatric disabilities for the public healthcare system? *Health & Social Care in the Community*, 27(5), 1311–1320.

The final published version is available online at:

<https://doi.org/10.1111/hsc.12775>

Rights / License:

The terms and conditions for the reuse of this version of the manuscript are specified in the publishing policy. For all terms of use and more information see the publisher's website.

This item was downloaded from IRIS Università di Bologna (<https://cris.unibo.it/>)

When citing, please refer to the published version.

1 Can social firms contribute to alleviating the economic burden of psychiatric disabilities
2 for the public healthcare system?

3

4 Abstract

5

6 In a number of countries, unemployment rates for people with psychiatric disabilities are
7 much higher than in the general population. On the one hand, the expenses for mental
8 health reach 3.5% of the total public health and social services budget in Québec. On the
9 other hand, social firms (SFs) receive government subsidies. The objective was to
10 compare public healthcare expenses for people with psychiatric disabilities who work in
11 SFs with those associated with people with a similar condition who are looking for a job
12 in the competitive labour market. This study followed a retrospective comparative design
13 and considered two groups: 122 employees working in SFs, and 64 individuals
14 participating in a supported employment program as job-seekers. Two complementary
15 datasets were used: a self-report questionnaire and public healthcare databases. The cost
16 analysis was performed from the perspective of the public healthcare system and included
17 outpatient visit fees to physicians, outpatient visits to health professionals other than
18 physicians in public healthcare centers, inpatient expenses due to hospitalizations,
19 emergency room visits and amounts reimbursed to patients for medication. Regression
20 analyses using generalized linear models with a gamma distribution and log link were
21 used. Our results revealed that when controlling for sociodemographic variables (gender,
22 age, marital status, education, physical disability), global health (EuroQol EQ-5D-5L),
23 the severity of psychiatric symptoms (18-item Brief Symptom Inventory) and self-
24 declared primary mental health diagnosis, annual healthcare costs paid by the public
25 insurance system were between \$1924 and \$3912 lower for people working in SFs than
26 for the comparison group. An explanatory hypothesis is that working in SFs could act as
27 a substitute for medical treatments such as outpatient visits and medication use. There
28 might be a form of compensation between supporting SFs and financing the public
29 healthcare system, which provides valuable insights for public decision-making.

30 Word count: 296

31

32 Keywords: social firms, severe mental illness, psychiatric disabilities, healthcare costs,
33 public healthcare system, economic evaluation

34

35

36

37

1 What is known about this topic:

- 2 • As they offer various types of work accommodations and natural support, social
3 firms have been described as an efficient mechanism and as a means of recovery for
4 people with psychiatric disabilities.

5

6 What this paper adds:

- 7 • When controlling for sociodemographic variables, global health, the severity of
8 psychiatric symptoms and self-declared primary mental health diagnosis, annual
9 healthcare costs paid by the public insurance system were between \$1924 and \$3912
10 lower for people working in social firms than for people registered in supported
11 employment programs.

- 12 • A form of compensation may exist between supporting social firms and financing
13 the public healthcare system, which provides valuable insights for public decision-
14 making.

15

16 Word count: 111

1 Can social firms contribute to alleviating the economic burden of psychiatric disabilities
2 for the public healthcare system?

3

4 **Introduction**

5 Unemployment rates for people with psychiatric disabilities such as
6 schizophrenia, bipolar disorders or major depression are much higher than in the general
7 population and are estimated between 70 and 90% in Canada and the UK (Gewurtz et al.,
8 2018; Marwaha et al., 2007).

9 A recent Cochrane meta-analysis (Suijkerbuijk et al., 2017) compared the
10 efficiency of different types of interventions aiming at helping people with a psychiatric
11 condition find and keep a competitive job. In this meta-analysis, supported employment
12 programs, which provide help for people looking for a job and can be integrated with
13 mental health treatment services, were found to be the most effective in terms of job
14 tenure, achieving an average of 22.8 weeks when combined with another psychosocial
15 intervention (e.g., social skills training, cognitive remediation) (Suijkerbuijk et al., 2017).
16 This study therefore suggests that even with the most effective type of intervention, job
17 tenure for people with psychiatric disabilities remains brief (Lanctot, Bergeron-Brossard,
18 Sanquirgo, & Corbière, 2013).

19 An alternative to traditional vocational services contributing to the work
20 integration of people with psychiatric conditions exists in the form of social firms (SFs)
21 (Corbière & Lecomte, 2009; Villotti, Zaniboni, & Fraccaroli, 2014). SFs report a job
22 tenure of up to six years (Lanctôt, Corbière, & Durand, 2012). SFs produce goods and

1 services for the competitive market while pursuing the social objective of offering paid
2 employment to vulnerable individuals, such as people with psychiatric disabilities. A
3 recent study across six European countries (Knapp et al., 2013) carried out a cost-
4 effectiveness analysis from the perspective of the health and social care systems, and
5 compared supported employment programs with standard vocational rehabilitation. It
6 concluded that supported employment programs were more cost-effective. To the best of
7 our knowledge, no such analysis has been conducted for SFs.

8 Several studies have focused on employment and mental health, showing an
9 improvement in mental health among people who return to work after a period of
10 unemployment (Prause & Dooley, 2001) as well as an association between a decline in
11 mental health and job loss (Olesen, Butterworth, Leach, Kelaher, & Pirkis, 2013;
12 Thomas, Benzeval, & Stansfeld, 2005). However, according to Butterworth et al. (2011),
13 the benefits of a change from unemployment to employment on mental health depends on
14 the quality of work. SFs are described as a means of recovery for people with psychiatric
15 disabilities (Corbière et al., 2018 accepted). Since SFs are non-profit businesses, they
16 often reinvest their profits in the improvement of working conditions. SFs offer various
17 types of work accommodations and natural support, such as support from stakeholders,
18 supervisors and coworkers, training, and flexible working hours (Corbière & Lecomte,
19 2009; Corbière et al., 2018 accepted; Corbière et al., 2014; Villotti, Corbiere, et al.,
20 2017). They provide an opportunity to perform a meaningful activity in an inclusive
21 social environment with low levels of stigma (Villotti, Corbière, et al., 2017), thus
22 favoring the development of skills, employability, a higher self-reliance and self-esteem
23 (Roy, Donaldson, Baker, & Kerr, 2014; Svanberg, Gumley, & Wilson, 2010).

1 In Québec, some SFs receive a wage subsidy from the federal and the provincial
2 governments (Garon, Paquet, & Simard, 2017). These subsidies are intended to support
3 employers in the effort and investment they make in order to promote accommodations
4 for people with disabilities (Corbière et al., 2018 accepted). Seen from another viewpoint
5 within the framework of public subsidies and social transfer system, the expenses devoted
6 to mental health by the Québec public health system are high: they amounted to \$1.072
7 billion Canadian dollars in 2009-2010 (Commissaire à la Santé et au Bien-Etre, 2012),
8 which corresponds to approximately 3.5% of the total public health and social services
9 budget. All things being equal, based on allocations made in the 2015-16 budget, we
10 would estimate expenses devoted to mental health to be approximately \$1.367 billion in
11 2015-2016 (MSSS, 2018). The objective of our study was to compare public healthcare
12 expenses for people with psychiatric disabilities who work in SFs to those of people with
13 a similar condition who are seeking work in the competitive labour market via supported
14 employment programs. This comparison can contribute to the knowledge on whether
15 work integration in a SF contributes in alleviating part of the economic burden for the
16 public healthcare system related to severe mental illness among people of working age.
17 Such an evaluation of direct healthcare costs due to mental illness has never been
18 performed before in relation to the integration of workers in SFs in Québec. As
19 emphasized above, the total amount of public health expenses due to mental illness is
20 high. Although SFs may receive subsidies from the government, and consequently
21 represent a cost for public finances, they might nevertheless help reduce the level of
22 public healthcare expenses. Thus, our results may contribute to the public debate
23 regarding the possibility of developing SFs in the economy.

1

2 **Method**

3 This study was part of a broader research project entitled “The factors associated with the
4 work integration of people with psychiatric disabilities in SFs in Canada”. In this paper,
5 only data from Québec will be considered.

6 *Study design*

7 This study followed a cross-sectional retrospective comparative design. Two groups of
8 people with psychiatric disabilities were included. One group was composed of people
9 who had been working in a SF for the last nine months (or longer) without interruption.
10 The comparison group included people who had been participating in a supported
11 employment program for the last nine months. The design was cross-sectional since the
12 measures of health outcomes were collected at one point in time, and it was retrospective
13 since we analyzed data relating to the total use of healthcare services and medication over
14 the past year.

15 *Population and procedure*

16 We used a convenience sample of 19 SFs located in the Greater Montreal area, that
17 participated voluntarily in the study. They were identified through a corporate association
18 of social economy stakeholders [Chantier de l'économie sociale], and through the Québec
19 council of adapted enterprises [Conseil Québécois des Entreprises Adaptées]. Employers
20 were contacted by telephone or during meetings and were informed about the purpose of
21 the study. These enterprises had common features, such as: 1) they are non-profit
22 business initiatives operating in a competitive economic environment; 2) they promote

1 innovative solutions to exclusion and unemployment; 3) they have a minimum of 25% of
2 workers with a disability; and 4) they foster collaborative work while focusing on self-
3 empowerment (Corbière et al., 2018 accepted). The participating enterprises represented
4 various sectors: manufacturing (n = 7), utilities (n = 1), healthcare and social assistance
5 services (n = 2), wholesale and retail trade (n = 2), administrative and support, waste
6 management and remediation services (n = 1) and other services (n = 6). The size of the
7 enterprises varied from 10 to 350 employees. In these enterprises, the research project
8 was briefly described to all employees who met the inclusion criteria. Inclusion criteria
9 were as follows: aged 18 years or more, able to speak French or English, self-
10 identification as having a psychiatric disability (e.g., schizophrenia, depression, bipolar
11 disorder) and being employed in a SF. Those who were interested in participating were
12 invited to contact the research coordinator. The research team explained that the project
13 required access to the participants' individual data via public healthcare insurance
14 databases using their individual health insurance numbers. To ensure that the data was
15 collected on a voluntary basis, all participants could give (or withhold) their informed
16 consent to trained study staff. As a result, 122 employees working in SFs were included.

17 The comparison group consisted of individuals participating in two supported
18 employment programs implemented in Montreal. To describe the content of these
19 programs, we used the Quality of Supported Employment Implementation Scale (QSEIS)
20 (Bond, Picone, Mauer, Fishbein, & Stout, 2000) and showed that the implementation of
21 these two programs reached a high level of fidelity to the QSEIS model (Corbière et al.,
22 2010; Corbière et al., 2017). The inclusion criteria were similar to those of the group of
23 participants working in SFs (age, language, psychiatric disability). Participants were

1 recruited by vocational counsellors working in the supported employment programs.
2 They gave informed consent after receiving a complete description of the study. As a
3 result, 64 individuals were included in the comparison group. All participants received an
4 honorarium. The research protocol was reviewed and approved by the Research Ethics
5 Boards of the University of Sherbrooke.

6 *Data sources and costs measures*

7 The cost analysis was carried out from the perspective of the public healthcare system (as
8 financed by the Ministry of Health), which adopts a universal program and covers direct
9 healthcare costs such as medical and paramedical services, hospitalization, and
10 medication. Consequently, total healthcare costs included in this study covered outpatient
11 visit fees to general practitioners and specialists, outpatient visits to health professionals
12 other than physicians in public healthcare centers (time spent multiplied by hourly wage),
13 all inpatient expenses due to hospitalizations, emergency room (ER) visits and amounts
14 reimbursed to patients for outpatient medication by the public healthcare insurance
15 system.

16 The first set of data was collected from the participants in both groups who filled out a
17 self-report questionnaire, which included measures of outpatient visits (number and
18 length) to public healthcare centers over the previous six months to see a health
19 professional other than a general practitioner or a specialist, such as a psychologist, a
20 social worker, chiropractor, herbalist, homeopath, naturopath, massage therapist, nursing
21 practitioner, or occupational therapist. We computed the cost of each of these visits by
22 multiplying the length of the visit by the average hourly gross wage available from
23 provincial wage scales in the public sector in 2015. Costs deriving from this estimation

1 were multiplied by two in order to estimate the costs over the previous year (12 months).
2 This questionnaire also provided data on sociodemographic characteristics: gender (man,
3 woman, other), age, physical disability (yes/no), marital status (never married / separated,
4 widowed or divorced / married or in domestic partnership) and education (less than high
5 school / high school graduate / above high school). The questionnaire included an item on
6 self-reported mental health status with an indication of the primary diagnosis category as
7 follows: schizophrenia and other psychotic disorders, bipolar disorder, major depression,
8 anxiety disorder, organic disorder (delirium, dementia), substance-related disorder,
9 personality disorder, specific disorder of childhood/adolescence. Respondents were also
10 asked to fill out the 18-item Brief Symptoms Inventory (BSI), which is a self-report scale
11 that measures the severity of symptoms related to psychiatric disorders (Derogatis &
12 Melisaratos, 1983; Hoe & Brekke, 2008). Answers were rated on a 5-point scale (from
13 'not at all' to 'extremely'). For this study, a global severity index was calculated by
14 summing up all the 18 items, with an internal consistency (Cronbach's alpha) of $\alpha = .89$.
15 The questionnaire also included the EQ-5D-5L scale from the EuroQol group to measure
16 the global health status of participants. This scale includes five dimensions: mobility,
17 self-care, usual activities, pain/discomfort and anxiety/depression, each being measured
18 on a 5-level scale (no problems, slight problems, moderate problems, severe problems
19 and extreme problems). It also comprises a vertical visual analogue scale for self-rated
20 health. The validity of the EQ-5D-5L has been analyzed for Canada in its English and
21 French versions (Bansback, Tsuchiya, Brazier, & Anis, 2012; Sayah et al., 2016). Scores
22 were computed in accordance with the EQ-5D-5L user guide (van Reenen & Janssen,
23 2015).

1 We used a second set of data obtained from the public healthcare system databases. The
2 RAMQ ([Régie de l'Assurance Maladie du Québec] healthcare insurance board) database
3 provided the costs to the public health insurance system of outpatient physician visits
4 (general practitioners and specialists) over the previous year. This database also provided
5 the gross costs of outpatient medication based on the sales price in pharmacies. It also
6 provided the co-insurance amounts paid by patients, which we subtracted from the gross
7 costs in order to compute the actual amount paid by the public health insurance system
8 for medications.

9 Hospitalization costs of inpatient stays were obtained from the MED-ECHO database
10 ([Maintenance et exploitation des données pour l'étude de la clientèle hospitalière]
11 hospitalization database). These included the costs of hospital stays (laundry, food,
12 administration, maintenance), laboratory tests, physician visits, medical acts and the time
13 spent by health professionals during inpatient stays, consumables and medications. The
14 costs provided in the MED-ECHO database are calculated on the basis of the *direct*
15 *allocation method* according to which each overhead cost (such as central administration
16 costs or housekeeping) is allocated directly to each department or unit based on its
17 contribution to the hospital's activity (Drummond, Sculpher, Claxton, Stoddart, &
18 Torrance, 2015; Vasiliadis et al., 2013). The costs of hospitalization are based on a mean
19 provincial per-diem cost resulting from an aggregation of the data in the reports
20 transmitted to the Ministry of Health by healthcare institutions.

21 The costs of visits to ER were also provided by the MED-ECHO database for each
22 participant over the previous year. For each ER visit, a unitary cost is documented in the
23 database, based on the expenses incurred in healthcare institutions, including the costs of

1 physician visits, the time spent by health professionals, consumables, medications and
2 overheads.

3 The two sets of data (self-report questionnaire and administrative databases) were highly
4 complementary since the RAMQ and MED-ECHO databases do not document the costs
5 of outpatient visits to health professionals other than physicians in public healthcare
6 institutions. All types of healthcare costs were included in our estimates since we
7 measured the costs resulting from participants' mental and physical health conditions.

8 *Data analysis*

9 We first performed chi-squared tests for categorical variables and t-tests for continuous
10 variables to verify whether the two groups were comparable regarding participants'
11 sociodemographic characteristics and mental health status: gender, age, marital status,
12 education, physical disability, BSI total score for severity of psychiatric symptoms, EQ-
13 5D-5L score for the global health status measure and primary mental health diagnosis
14 (see *Data sources* section for a detailed description). Two variables were used
15 alternatively to identify the primary mental health diagnosis: a self-reported psychiatric
16 diagnosis from the questionnaire and the diagnosis provided by the RAMQ database,
17 which corresponds to the diagnosis as coded by a physician or a psychiatrist when the
18 mental illness was first identified. The categories were the same for the two diagnosis
19 variables: bipolar disorder, major depression, schizophrenia, other.

20 Secondly, we compared the two groups with regard to the total costs and cost sub-
21 categories and tested for statistical significance of differences using t-tests. The
22 computation of costs was performed from the public healthcare system perspective by

1 adding together the outpatient physician fees and visits to other health professionals,
2 inpatient expenses, ER visits and outpatient medication, from which we subtracted the
3 amount of co-insurance paid by the patient (see *Data sources and measures* section).
4 Costs were expressed in 2015 Canadian dollars.

5 Thirdly, multivariable regression models were carried out to test for whether the
6 probability for total expenses by the public healthcare system was significantly different
7 between the two groups when controlling for several covariates.

8 The control variables included in the regression were chosen as follows: first, we wanted
9 to measure the difference in costs between the two groups controlling for differences in
10 physical or mental health status. Consequently, we included the EQ-5D-5L score for the
11 global health status measure, the BSI total score for severity of psychiatric symptoms and
12 primary mental health diagnosis. Two variables were used alternatively to identify the
13 primary mental health diagnosis: the self-reported psychiatric diagnosis from the
14 questionnaire and the diagnosis provided by the RAMQ database. Second, we wanted to
15 control for sociodemographic variables for which differences were observed between the
16 two groups (marital status and age, see *Results* section) and we also added gender as a
17 covariate.

18 To take account of the non-normal distribution of costs, regression analyses using
19 generalized linear models with a gamma distribution and log link were used (Diehr,
20 Yanez, Ash, Hornbrook, & Lin, 1999; McCullagh & Nelder, 1983; Pregibon, 1980). We
21 compared the results of two models. A first log-gamma regression model was performed
22 using the self-report psychiatric diagnosis from the questionnaire. A second model was
23 tested using the other psychiatric diagnosis variable as provided by the RAMQ database.

1 Testing our model alternatively with these two diagnosis variables enhanced the
2 robustness of our results, since the type of primary diagnosis might have an impact on the
3 differences in healthcare expenses between participants. The software package SAS
4 version 9.4 was used for statistical analyses.

5 **Results**

6 As presented in Table 1, there were no significant differences between the two groups of
7 participants regarding gender, education, and physical disability. Moreover, the global
8 health status (as measured by the EQ-5D-5L), the severity of psychiatric symptoms (as
9 measured by the BSI score) and self-reported primary mental health diagnosis were not
10 statistically different between the two groups (Table 1). Our results also showed that the
11 primary mental health diagnosis as provided by the RAMQ databases, which corresponds
12 to the diagnosis coded by the physician when the mental illness was first identified, was
13 not statistically different between the two groups ($X^2(3)=1.74$, $p=.63$). As a result, the
14 two groups were similar regarding the mental and physical health status of participants.
15 The two groups differed significantly only on age and marital status. The participants
16 working in SFs were on average older (46 years, as compared to 40 years) and more
17 likely to be married or in a domestic partnership than those registered in supported
18 employment programs (see Table 1).

19 Men were in the majority in both groups. Some presented with a physical disability:
20 19.2% in the group working in SFs and 12.5% in the comparison group. Schizophrenia
21 was the most prevalent mental illness across both groups (47.9% in the working group
22 and 60.9% in the comparison group), and was more prevalent than bipolar disorder
23 (respectively 7.4% and 9.4%) or major depression (16.5% and 7.8%). Almost half the

1 population in both groups had a level of education above high school. Most participants
2 had never been married.

3 *Insert Table 1 here*

4 The analysis of costs between the two groups revealed significant differences, as
5 presented in Table 2. Without controlling for covariates, the comparison of average costs
6 between the two groups showed that total annual healthcare expenses per individual for
7 the public healthcare system were \$3600 in the group working in SFs and \$9403 in the
8 comparison group, a difference of \$5803 (95% Confidence Interval (CI): 3433.2 - 8173.3;
9 $p < 0.001$).

10 When the total healthcare costs were broken down into the different cost components, the
11 unadjusted results showed large discrepancies between the two groups for fees relating to
12 outpatient visits to physicians, inpatient stays and medication costs, with these three cost
13 categories being lower for the group working in SFs than for the comparison group.

14 Expenses for outpatient visits to physicians were lower by \$991.8 per patient for the
15 group working in SFs (95% CI: 479.5 - 1504.1; $p < 0.01$). Mean costs for inpatient stays
16 were \$2541.9 lower for the group working in SFs (95% CI: 935.8 - 4148.1; $p < 0.05$). The
17 mean public healthcare system expenses for medications per patient (amount reimbursed
18 to the patient after co-insurance contribution) were \$2121.4 lower for the group working
19 in SFs (95% CI: 933.6 – 3309.3; $p < 0.001$). The average co-insurance contribution per
20 patient was \$269.1 in the group working in SFs and \$44.9 in the comparison group,
21 showing a significant difference of \$224.2 ($t(183.9) = 5.72$; $p < 0.001$). As a result, co-
22 insurance amounts paid by patients working in SFs widened the gap between the two
23 groups. We also took into account that in Québec part of the population is not covered by

1 the public healthcare insurance system for their medications because they can choose to
2 be covered by a private insurance financed by their employer. Our analysis showed that
3 in the group of participants working in SFs, a lower proportion of people were insured for
4 medication expenses by the public healthcare insurance system than in the comparison
5 group: only 90 out of 122 participants working in SFs as compared to 62 out of 64 in the
6 comparison group ($X^2(1)=15.0, p<0.001$). Consequently, we compared the average
7 medication expenses per individual while including only those insured by the public
8 healthcare insurance system (90 in SFs and 62 in the comparison group). This
9 comparison showed that public expenses per individual were \$1583.9 lower in the group
10 working in SFs than in the comparison group (95% CI: 313.0 – 2854.7; $p<0.05$).
11 Therefore, the difference in average medication expenses per patient paid by the public
12 healthcare insurance system remained significant even when only patients covered by
13 public insurance were included in the analysis.

14 *Insert Table 2 here*

15 To determine whether there was a difference between the two groups in healthcare costs
16 when controlling for covariates, a log-gamma regression model was carried out and the
17 results are presented in Table 3. Controlling for gender, age, marital status, EQ-5D-5L
18 score for global health status, BSI score for severity of psychiatric symptoms and the self-
19 reported primary mental health diagnosis, the multivariable analysis showed that the
20 annual costs per patient were significantly lower for the group of participants working in
21 SFs (\$1923.9 lower, 95% CI: 1146.3 – 3127.7; $p=0.004$). In the second regression model,
22 controlling for the primary mental health diagnosis provided by RAMQ databases instead
23 of self-declared diagnosis (the other covariates remaining the same), the difference was

1 even larger: the annual cost per patient was \$3911.8 lower (95% CI: 2171.9 – 6973.6; $p=$
2 0.0004) for the group of participants working in SFs than for the comparison group.
3 Being older and being a woman (as compared to a man) were associated with lower
4 healthcare costs in both regression models (see Table 2).

5 *Insert Table 3 here*

6 **Discussion**

7 The goal of this study was to compare public healthcare expenses for people with
8 psychiatric disabilities who work in SFs to people with a similar condition who are
9 registered in supportive employment programs and looking for a job in the competitive
10 labour market. When controlling for sociodemographic variables, global health, the
11 severity of psychiatric symptoms and self-declared primary mental health diagnosis, the
12 annual healthcare costs paid by the public insurance system per patient were \$2850 for
13 people working in SFs and \$4774 for participants registered in supported employment
14 programs, a difference of \$1923.9. When controlling for the same variables but using the
15 RAMQ primary mental health diagnosis instead of the self-declared diagnosis, the
16 difference was even greater: \$4302 for people working in SFs, \$8213 for participants in
17 the comparison group, a difference of \$3912 per patient with psychiatric disabilities for
18 the public healthcare system.

19 Medication expenses are a component of total healthcare costs that require a closer
20 analysis. The fact that medication expenses to the public healthcare insurance system
21 were lower in the group of participants working in SFs may be explained by three
22 different factors. First, co-insurance contributions by patients were significantly higher

1 for people working in SFs. In Québec, all patients whose medication is covered by the
2 public healthcare insurance pay a co-insurance amount equal to a fixed amount per month
3 plus a percentage of the price of purchased drugs. Although the co-insurance contribution
4 is calculated in the same way for all patients, some patients are entitled to prescription
5 medications free of charge (i.e. without co-insurance) because of their social status
6 (unemployed or very low income level). Our results suggest that people in the
7 comparison group received medications free of charge more often than those working in
8 SFs. This was to be expected as participants in the comparison group were unemployed.
9 As a result, the amounts paid by patients who were working in SFs widened the gap
10 between the two groups regarding public healthcare expenses for medications. The
11 second explanatory factor is related to the fact that, as shown by our results, the
12 individuals who were working in SFs were less often insured for medications by the
13 public healthcare insurance system than those in the comparison group. Consequently
14 there were no public insurance expenses for these non-insured individuals. Some
15 employers offer private insurance to their employees as a company welfare benefit. This
16 resulted in lower amounts being reimbursed for medication per patient in this group.
17 However, when all participants not insured for medications by the public healthcare
18 insurance system were excluded from the two groups, the average medication costs per
19 patient remained significantly lower for those who were working in SFs. This indicates
20 that the difference in medication costs is not only due to a difference in insurance
21 coverage between the two groups. Therefore, the third explanatory factor of lower
22 medication expenses in the group working in SFs is that this group uses less medication

1 than the comparison group, irrespective of the differences in co-insurance fees and
2 insurance coverage between the two groups.

3 Our results showed that unadjusted public healthcare system expenses for outpatient
4 visits to physicians and for inpatient stays were significantly lower for the group working
5 in SFs than for the comparison group, whereas we did not observe significant differences
6 in the severity of mental health symptoms between the two groups, either in the primary
7 mental health diagnosis, or in the global health status. The results of the multivariable
8 regression strengthened these findings. When controlling for covariates related to mental
9 and physical health, healthcare expenses were significantly lower for people who were
10 working in SFs. This finding is noteworthy since it suggests that the difference in costs
11 cannot be attributed to a healthy worker effect (Li & Sung, 1999). Indeed, a selection bias
12 between working people and unemployed people may exist in the general population,
13 since better health is a favourable factor for finding and keeping a job. In contrast, in our
14 study, this difference in healthcare costs should not be interpreted as a result of different
15 health status, but rather as a result of different needs or different access to healthcare
16 services. As suggested in a previous work (Dewa et al., 2018), one explanatory
17 hypothesis might be that working in SFs could act as a substitute for medical treatments
18 such as outpatient visits, medication use and hospitalizations. Social support from
19 colleagues and supervisors is often provided in SFs (Corbière & Lecomte, 2009; Corbière
20 et al., 2018 accepted; Corbière et al., 2014; Villotti, Corbière, et al., 2017) and this may
21 create an environment where people have less need for healthcare services. SFs provide
22 meaningful activities and a purpose in life, an opportunity to gain knowledge and new
23 competencies, a sense of group acceptance and belonging, and may increase self-

1 confidence (Svanberg et al., 2010). Working in SFs helps people with psychiatric
2 disabilities to develop a sense of timing and structure and promotes social inclusion
3 through an environment with less stigma (Villotti, Corbière, et al., 2017). As a result,
4 people working in such an environment may have a lesser need for healthcare services
5 and medication than job-seekers with similar physical and mental health status. Another
6 explanatory hypothesis could be formulated in terms of *access* to healthcare services and
7 not in terms of *need* for healthcare services. People working in SFs might have a tighter
8 schedule than people looking for a job and have less time to get healthcare services.
9 However, further studies would be needed in order to validate this latter hypothesis.

10 Studies comparable to ours are very rare in the literature. Dewa et al. (2018) conducted a
11 similar study in Ontario as part of the same research project. However, in this study there
12 were no significant differences in the total healthcare costs between the group of people
13 working in SFs and the group of job-seekers. Nevertheless, there were significant
14 differences for some cost components. The cost of ER and community mental health
15 supports were lower for those working in SFs, whereas the costs of psychiatric visits were
16 significantly higher. These cost differences remained significant when adjusting for
17 covariates. These differences in findings between the two studies may be due to the fact
18 that Dewa et al's study included costs more specifically related to mental illness such as
19 psychiatric hospitalizations and psychiatrist visits, whereas our study included all
20 healthcare costs. Our results might reflect the global health situation of participants,
21 including comorbidities due to psychiatric condition. Moreover, the differences may be
22 due to different healthcare systems and health-related behaviours in Québec and Ontario.

23 *Limitations*

1 The study design was cross-sectional and therefore does not allow us to establish a cause-
2 effect relationship between working in SFs and lower healthcare costs to the public
3 healthcare system. This would require a longitudinal analysis and an experimental design.

4 It was not possible to estimate the response rate of employees since the information
5 regarding the total number of employees in each SF who met our inclusion criteria could
6 not be collected. As a result, we could not control for potential selection biases due to
7 non-response rates. Moreover, we could not randomize study participants into the two
8 groups so there might be a selection bias regarding personal choice of supported
9 employment program. Furthermore, social and work functioning was not assessed in this
10 study.

11 The sample size was relatively limited, with a total of 186 participants. The comparison
12 group consisted only of people registered in supported employment programs and was
13 therefore not representative of the overall population of job-seekers with psychiatric
14 disabilities.

15 Another issue relates to the limited generalizability of the results since we used a non-
16 randomized convenience sample of enterprises and participants, who agreed to be
17 included in this study. Thus, this sample cannot be considered as representative of the
18 general population of people working in SFs or participating in supported employment
19 programs, as is often the case of studies based on data collected in work settings.

20 **Conclusion**

21 Our study showed that among people with psychiatric disabilities, people working in SFs
22 had a lower utilization of healthcare services than job-seekers registered in supported

1 employment programs, regardless of socio-demographic characteristics, mental and
2 physical status. The main explanatory hypothesis is that SFs provide a work environment
3 that offers a high level of social support from supervisors and colleagues, an opportunity
4 to develop a sense of timing and structure, self-confidence and group inclusion, which
5 may act as a substitute for some of the medical treatments and support provided by the
6 healthcare system.

7 These findings provide valuable insights for public decision-making. On the one hand,
8 we know that a proportion of SFs get subsidies from the federal and provincial
9 governments (Québec) for accommodating people with psychiatric disabilities. Our study
10 shows that, on the other hand, healthcare costs to the public healthcare system are lower
11 for people working in SFs than for job-seekers registered in supported employment
12 programs. As a result, there might be a form of compensation between supporting SFs
13 and financing the public healthcare system. Further analyses from a broader economic
14 perspective, including all public expenses such as the costs of SFs subsidies and
15 supported employment programs, would be required to be able to interpret these results
16 with regards to the total costs incurred by the government.

17 **Words: 5095**

18

1 **Funding**

2 This work was supported by the Canadian Institutes of Health Research (CIHR) under
3 Grant #RN121629-245479.

4 **References**

- 5 Bansback, N., Tsuchiya, A., Brazier, J., & Anis, A. (2012). Canadian Valuation of EQ-
6 5D Health States: Preliminary Value Set and Considerations for Future Valuation
7 Studies. *PLOS ONE*, 7(2), e31115. doi:10.1371/journal.pone.0031115
- 8 Bond, G., Picone, J., Mauer, B., Fishbein, S., & Stout, R. (2000). The Quality of
9 Supported Employment Implementation Scale. *Journal of Vocational
10 Rehabilitation*, 14, 201-212.
- 11 Butterworth, P., Leach, L. S., Strazdins, L., Olesen, S. C., Rodgers, B., & Broom, D. H.
12 (2011). The psychosocial quality of work determines whether employment has
13 benefits for mental health: results from a longitudinal national household panel
14 survey. *Occup Environ Med*, 68(11), 806-812. doi:10.1136/oem.2010.059030
- 15 Commissaire à la Santé et au Bien-Etre. (2012). *État de situation sur la santé mentale au
16 Québec et réponse du système de santé et de services sociaux*. Québec Retrieved
17 from
18 [https://www.csbe.gouv.qc.ca/fileadmin/www/2012/SanteMentale/CSBE_Rapport
Appreciation_SanteMentale_2012.pdf](https://www.csbe.gouv.qc.ca/fileadmin/www/2012/SanteMentale/CSBE_Rapport
19 Appreciation_SanteMentale_2012.pdf).
- 20 Corbiere, M., Lanctot, N., Lecomte, T., Latimer, E., Goering, P., Kirsh, B., . . .
21 Kamagiannis, T. (2010). A pan-Canadian evaluation of supported employment

- 1 programs dedicated to people with severe mental disorders. *Community Ment*
2 *Health J*, 46(1), 44-55. doi:10.1007/s10597-009-9207-6
- 3 Corbière, M., & Lecomte, T. (2009). Vocational services offered to people with severe
4 mental illness. *Journal of Mental Health*, 18(1), 38-50.
- 5 Corbiere, M., Lecomte, T., Reinharz, D., Kirsh, B., Goering, P., Menear, M., . . . Goldner,
6 E. M. (2017). Predictors of Acquisition of Competitive Employment for People
7 Enrolled in Supported Employment Programs. *J Nerv Ment Dis*, 205(4), 275-282.
8 doi:10.1097/NMD.0000000000000612
- 9 Corbière, M., Villotti, P., Dewa, C., Sultan-Taïeb, H., Fraccaroli, F., Zaniboni, S., . . .
10 Lecomte, T. (2018 accepted). Work accommodations in Canadian social firms:
11 Supervisors and workers' perspectives. *Canadian Journal of Community Mental*
12 *Health*.
- 13 Corbière, M., Villotti, P., Lecomte, T., Bond, G. R., Lesage, A., & Goldner, E. M. (2014).
14 Work accommodations and natural supports for maintaining employment.
15 *Psychiatric rehabilitation journal*, 37(2), 90-98. doi:10.1037/prj0000033
- 16 Derogatis, L., & Melisaratos, N. (1983). The brief symptom inventory: an introductory
17 report. *Psychological medicine*, 13(3), 595-605.
18 doi:10.1017/S0033291700048017
- 19 Dewa, C., Hoch, J., Corbière, M., Villotti, P., Trojanowski, L., Sultan-Taïeb, H., . . .
20 Fraccaroli, F. (2018). A Comparison of Healthcare Use and Costs for Workers
21 with Psychiatric Disabilities Employed in Social Enterprises Versus Those Who

- 1 Are Not Employed and Seeking Work. *Community Mental Health Journal*, 49(5).
2 doi:10.1007/s10597-018-0281-5
- 3 Diehr, P., Yanez, D., Ash, A., Hornbrook, M., & Lin, D. Y. (1999). Methods for
4 analyzing health care utilization and costs. *Annu Rev Public Health*, 20, 125-144.
5 doi:10.1146/annurev.publhealth.20.1.125
- 6 Drummond, M., Sculpher, M., Claxton, K., Stoddart, G. L., & Torrance, G. (2015).
7 *Methods for the economic evaluation of health care programmes* (4th ed.).
8 Oxford: Oxford University Press.
- 9 Garon, J.-D., Paquet, A., & Simard, M. (2017). *Analyse économique des subventions aux*
10 *entreprises adaptées du Québec*. Retrieved from
- 11 Gewurtz, R., Tompa, E., Lysaght, R., Kirsh, B., Moll, S., Rueda, S., . . . Padkapayeva, K.
12 (2018). *A Clear Business Case for Hiring Aspiring Workers: Findings from a*
13 *research project that looked at the costs and benefits of recruiting and retaining*
14 *people living with mental illness*. Retrieved from Ottawa, ON:
15 www.mentalhealthcommission.ca
- 16 Hoe, M., & Brekke, J. S. (2008). Cross-Ethnic Measurement Invariance of the Brief
17 Symptom Inventory for Individuals with Severe and Persistent Mental Illness.
18 *Social Work Research*, 32(2), 71-78. doi:10.1093/swr/32.2.71
- 19 Knapp, M., Patel, A., Curran, C., Latimer, E., Catty, J., Becker, T., . . . Burns, T. (2013).
20 Supported employment: cost-effectiveness across six European sites. *World*

- 1 *psychiatry : official journal of the World Psychiatric Association (WPA)*, 12(1),
2 60-68. doi:10.1002/wps.20017
- 3 Lanctot, N., Bergeron-Brossard, P., Sanquirgo, N., & Corbière, M. (2013). Causal
4 attributions of job loss among people with psychiatric disabilities. *Psychiatr*
5 *Rehabil J*, 36(3), 146-152. doi:10.1037/prj0000002
- 6 Lanctôt, N., Corbière, M., & Durand, M.-J. (2012). Job tenure and quality of work life of
7 people with psychiatric disabilities working in social enterprises. *Journal of*
8 *Vocational Rehabilitation*, 37(1), 39-48.
- 9 Li, C. Y., & Sung, F. C. (1999). A review of the healthy worker effect in occupational
10 epidemiology. *Occupational Medicine*, 49(4), 225-229.
11 doi:10.1093/occmed/49.4.225
- 12 Marwaha, S., Johnson, S., Bebbington, P., Stafford, M., Angermeyer, M. C., Brugha, T., .
13 . . Toumi, M. (2007). Rates and correlates of employment in people with
14 schizophrenia in the UK, France and Germany. *The British journal of psychiatry :*
15 *the journal of mental science*, 191, 30.
- 16 McCullagh, P., & Nelder, J. (1983). *Generalized Linear Models*. New York: Chapman &
17 Hall.
- 18 MSSS. (2018). *Comptes de la santé du Ministère de la Santé et des Services sociaux*
19 *2015-2016 à 2017-2018*. Québec: La Direction des communications du ministère
20 de la Santé et des Services sociaux Retrieved from
21 <http://publications.msss.gouv.qc.ca/msss/fichiers/2017/17-614-01F.pdf>.

- 1 Olesen, S. C., Butterworth, P., Leach, L. S., Kelaher, M., & Pirkis, J. (2013). Mental
2 health affects future employment as job loss affects mental health: findings from a
3 longitudinal population study. *BMC psychiatry*, *13*(1), 144. doi:10.1186/1471-
4 244X-13-144
- 5 Prause, J., & Dooley, D. (2001). Favourable Employment Status Change and
6 Psychological Depression: A Two-year Follow-up Analysis of the National
7 Longitudinal Survey of Youth. *Applied Psychology*, *50*(2), 282-304.
8 doi:10.1111/1464-0597.00059
- 9 Pregibon, D. (1980). Goodness of link tests for generalized linear models. *Applied*
10 *Statistics*, *29*, 15-24.
- 11 Roy, M. J., Donaldson, C., Baker, R., & Kerr, S. (2014). The potential of social enterprise
12 to enhance health and well-being: A model and systematic review. *Social Science*
13 *& Medicine*, *123*(C), 182-193. doi:10.1016/j.socscimed.2014.07.031
- 14 Sayah, F. A., Bansback, N., Bryan, S., Ohinmaa, A., Poissant, L., Pullenayegum, E., . . .
15 Johnson, J. A. (2016). Determinants of time trade-off valuations for EQ-5D-5L
16 health states: data from the Canadian EQ-5D-5L valuation study. *Quality of Life*
17 *Research*, *25*(7), 1679-1685. doi:10.1007/s11136-015-1203-4
- 18 Suijkerbuijk, Y. B., Schaafsma, F. G., van Mechelen, J., Ojajärvi, A., Corbière, M., &
19 Anema, J. R. (2017). Interventions for obtaining and maintaining employment in
20 adults with severe mental illness, a network meta-analysis (Review). *The*
21 *Cochrane Library*.

- 1 Svanberg, J., Gumley, A., & Wilson, A. (2010). How do social firms contribute to
2 recovery from mental illness? A qualitative study. *Clinical Psychology &*
3 *Psychotherapy, 17*(6), 482-496. doi:10.1002/cpp.681
- 4 Thomas, C., Benzeval, M., & Stansfeld, S. A. (2005). Employment transitions and mental
5 health: an analysis from the British household panel survey. *Journal of*
6 *epidemiology and community health, 59*(3), 243. doi:10.1136/jech.2004.019778
- 7 van Reenen, M., & Janssen, B. (2015). *EQ-5D-5L User Guide, Basic information on how*
8 *to use the EQ-5D-5L instrument*. Retrieved from Netherlands:
9 https://euroqol.org/wp-content/uploads/2016/09/EQ-5D-5L_UserGuide_2015.pdf
- 10 Vasiliadis, H. M., Dionne, P. A., Preville, M., Gentil, L., Berbiche, D., & Latimer, E.
11 (2013). The excess healthcare costs associated with depression and anxiety in
12 elderly living in the community. *Am J Geriatr Psychiatry, 21*(6), 536-548.
13 doi:10.1016/j.jagp.2012.12.016
- 14 Villotti, P., Corbière, M., Dewa, C. S., Fraccaroli, F., Sultan-Taieb, H., Zaniboni, S., &
15 Lecomte, T. (2017). A serial mediation model of workplace social support on
16 work productivity: the role of self-stigma and job tenure self-efficacy in people
17 with severe mental disorders. *Disabil Rehabil, 1-7*.
18 doi:10.1080/09638288.2017.1377294
- 19 Villotti, P., Corbiere, M., Fossey, E., Fraccaroli, F., Lecomte, T., & Harvey, C. (2017).
20 Work Accommodations and Natural Supports for Employees with Severe Mental

- 1 Illness in Social Businesses: An International Comparison. *Community Ment*
- 2 *Health J*, 53(7), 864-870. doi:10.1007/s10597-016-0068-5

- 3 Villotti, P., Zaniboni, S., & Fraccaroli, F. (2014). Les entreprises à économie sociale en
- 4 Italie. *L'Encéphale*, 40, S57-S65. doi:<https://doi.org/10.1016/j.encep.2014.04.002>

- 5

Table 1: Sociodemographic characteristics (self-reported)

Variable	Group in social firms n(%), mean (SD)	Comparison group n(%), mean (SD)	p- value
<i>Gender</i>			0.129
Male	74(60.7)	46(71.9)	
Female	48(39.3)	18(28.1)	
<i>Age in years, mean(SD)</i>	46 (9.5)	39.9(10.4)	<i>p</i> <0.001
<i>Marital status</i>			0.003
Never married	83(68)	54(85.7)	
Separated or divorced or widowed	15(12.3)	8(12.7)	
Married or in domestic partnership	24(19.7)	1(1.6)	
<i>Education</i>			0.46
Less than high school	25(20.7)	9(14.3)	
High school graduate	37(30.6)	23(36.5)	
Above high school	59(48.8)	31(49.2)	
<i>Self-reported physical disability</i>	23(19.2)	8(12.5)	0.25
<i>Primary mental health diagnosis</i>			0.210
Schizophrenia	58(47.9)	39(60.9)	
Bipolar disorder	9(7.4)	6(9.4)	
Major depression	20(16.5)	5(7.8)	
Others	34(28.1)	14(21.9)	
<i>BSI score, mean(SD)</i>	1.78(0.58)	1.91(0.7)	0.144
<i>EQ-5D-5L score, mean(SD)</i>	76.87(15.62)	72.6(15.28)	0.079

Table 2: Average costs per person and per year for the public healthcare system, difference between the two groups, in Canadian dollars in 2015 (unadjusted estimates)

		Outpatient visits to a physician	Outpatient visits to a healthcare professional	Inpatient stays	Emergency room visits	Medications (amount reimbursed)	Total expenses
Group (1) of participants working in social firms (n=122)	Mean	1037.5	72.6	501.9	35.1	1880	3599.7
	Standard deviation	1216.3	200.4	2068.8	149.7	2991.7	4304
Comparison group (2) (n=64)	Mean	2029.3	160	3043.8	8.4	4001.5	9403
	Standard deviation	2329	423.6	8545.9	66.9	4269	11888.9
Differences (2)-(1)	Mean	991.8	87.4	2541.9	-26.7	2121.4	5803
<i>p</i> -value		0.002	0.122	0.022	0.095	0.0006	0.0003

Table 3: Multivariable analysis (Log gamma regression model) of healthcare costs for the public healthcare system

Variable	β	95% Confidence Interval		<i>p</i> -value
Intercept	8.95	7.31	10.64	<0.0001
Working in social firms (ref: comparison group)	-0.52	-0.87	-0.17	0.004
Women (ref: men)	-0.46	-0.82	-0.11	0.01
Age	-0.03	-0.05	-0.01	0.005
Marital status (ref: married):				
<i>Single</i>	0.17	-0.33	0.64	0.48
<i>Separated, widowed or divorced</i>	0.12	-0.51	0.75	0.71
EQ-5D-5L score	0.003	-0.008	0.02	0.57
Self-report primary mental health diagnosis (ref: Schizophrenia):				
<i>Bipolar disorder</i>	1.04	0.65	1.42	<0.0001
<i>Major depression</i>	0.25	-0.37	0.93	0.45
<i>Others</i>	0.21	-0.35	0.80	0.47
BSI total score	0.12	-0.14	0.39	0.36